



SEMINOLE HARD ROCK HOTEL & CASINO

DEDICATED TO PROVIDING
THE BEST EXPERIENCE POSSIBLE
TO OUR GUESTS WITH SPECIAL
NEEDS AND DISABILITIES.



TAMPA



The Seminole Hard Rock Hotel & Casino has taken all necessary precautions to ensure that our guests with special needs and disabilities enjoy a safe and pleasant stay. If you need assistance, please don't hesitate to stop any of the Seminole Hard Rock employees you see throughout the property.

Casino Floor

- Applicable signage in the casino is marked with braille.
- All Casino exits have handicap ramps to accommodate wheelchairs and motorized carts.
- Gaming machine chairs are moveable for easy wheelchair access. Please press the service button on any gaming machine for assistance in moving chairs.
- Handicap accessible windows are located at the Casino Cashier and Players Club.

Hotel

- Handicap accessible hotel rooms are available on the south side of the building.
- All hotel fire stairs on the south side of the building have intercom communications with the Security Command Center in the event of a building evacuation.
- Elevator signage is marked with braille.
- A handicap accessible registration area is located at the Front Desk.
- TTY Phones are available upon request at the Front Desk.

General Property

- Handicap ramps are available at all of our restaurants, beverage outlets and poolside areas.
- Handicap accessible stalls with railings are available in all restrooms.
- Medical Response Teams are on staff 24 hours a day to render medical assistance when necessary.
- Electric scooters are available through the Hotel Concierge for a daily rental fee of just \$60/day.
- Automatic doors are located at all public entrances.

Parking

- Drop-off and pick-up lanes are available at the North Casino Entrance for easy access to the building.
- Handicap parking is located next to the elevators in the Parking Garage.
- The North Surface parking lot has a number of handicap parking spaces.
- Security enforces handicap parking to prevent abuse.

SUGGESTIONS?

Please let us know if you have suggestions on how we can improve our service to our disabled guests. Contact the Security Department at 813.627.7864 or Toll Free at 1.866.762.5463.



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